

# **Enhanced Care Management (ECM)**



**ECM is a Medi-Cal benefit that provides extra care management services to members with highly complex needs.** This new benefit can help you get the care you need to stay healthy and manage the care you get from different doctors and others involved in your care.



#### Who We Serve:

- Children and youth experiencing homelessness
- Children at risk for hospitalization or visits to the Emergency Department
- Children and youth with serious mental health and/or substance use needs
- Children and Youth involved in Child Welfare
- Children and Youth Transitioning from a Correctional Facility
- Children and Youth Enrolled in CCS or CCS WCM

#### What Services We Offer:

- Find doctors and get appointments for health related services your child may need
- Find and apply for community based services based on your needs, like housing supports or medically nutritious food
- Set up a ride to get to your child's doctor, dentist, or therapy visits
- Get follow-up care after your child leaves the hospital or other treatment facility

#### **Additional Details:**

- Children and Youth can qualify up to age 21. No minimum age.
- Services are provided in the community or over telehealth and phone.
- Getting ECM services will not change the Medi-Cal benefits you already have. It will give you extra help to better coordinate your care at no cost to you.

### **Contracted With:**







## Contact our Enhanced Care Management (ECM) Program for More Information:

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